

# RATIONALE

## ABOUT US

RATIONALE is a world leading, luxury skincare brand. We deliver Luminous Skin for Life to our many devoted followers—and the gift of confidence that comes with healthy, radiant skin.

As a global authority in sun and skincare innovation, we are continuously pioneering powerful, prestigious formulations in our RATIONALE Research Laboratory in Melbourne. For more than 25 years, our revered Essential Six formulations have been prescribed by Australia's leading Dermatologists and Plastic Surgeons.

## THE POSITION

As RATIONALE continues to deliver Luminous Skin for Life to even more Clients, we are looking for a skilled and passionate **Mandarin Speaking Skin Consultant** to join the team at our exclusive **Victorian Clinics** (Melbourne Emporium, Armadale, Toorak, Canterbury + Doncaster).

As a RATIONALE Skin Consultant, you will have the opportunity to work with our revered skincare range, providing the ultimate service experience. This role will see you enlightening our Clients on RATIONALE's formulations and proven efficacy, as well as supporting ongoing Clinic performance with Client re-engagement. To ensure our Flagship Clinic is kept looking as good as we make our Clients feel, you will positively contribute to the daily operations of the Clinic as required.

As you continue to learn and grow, you will have the opportunity to progress into a Skin Therapist position which will see you performing our signature CDP (Consult, Diagnose, Prescribe) and our first-class facial treatments.

## THE PERFECT PROFILE

You are a positive and energetic self-starter with an unwavering passion for skincare. You have proven experience in delivering unparalleled customer service within a retail environment and are looking to pursue a career within skin and beauty. You have excellent communication skills in both English and Mandarin that will enable you to easily talk to our products, treatments and skin inquiries with our Clients.

Your energetic nature thrives in a team environment, contributing to our motivated and supportive team dynamics. You are able to provide empathetic, memorable and authentic Client interactions that ensure our Clients leave our RATIONALE Clinics looking and feeling their absolute best—every time. As a true professional in your field, you have strong interpersonal skills, excellent time management and organisation skills, and enjoy an agile and innovative working environment.

## ON OFFER TO YOU

Our ability to deliver Luminous Skin for Life is ultimately due to our exceptional teams, who are at the heart of every decision we make. We commit to providing personal and professional development through ongoing learning and training, health and wellbeing initiatives, and a focus on career progression. We love to reward and recognise our talent through competitive salary packages, commission-based bonuses and value awards. In addition to an annual RATIONALE product allowance, you will receive monthly Treatments and a generous discount.